

Figure 1 - Sample Store General Product Locations

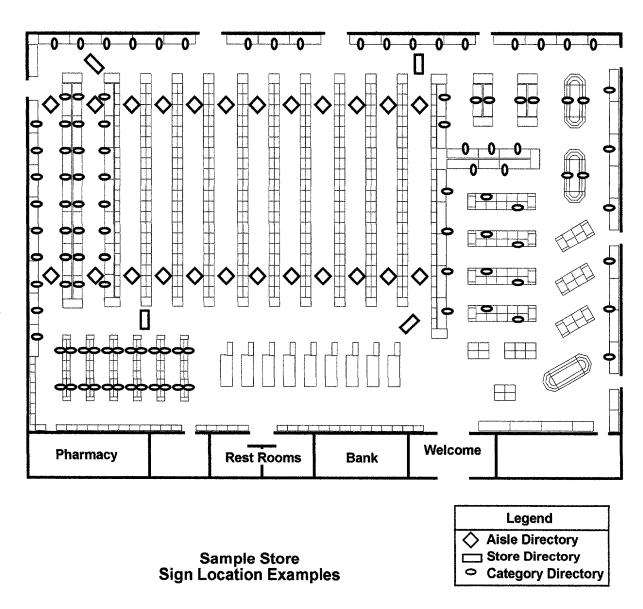


Figure 2

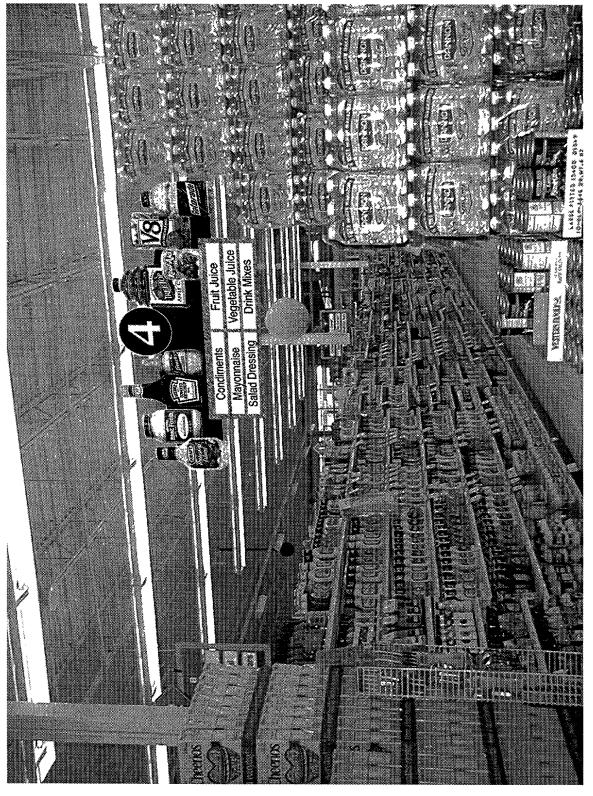


Figure 3 Perspective of Aisle Sign



Figure 4 - Perspective View of Multiple Aisle Directories

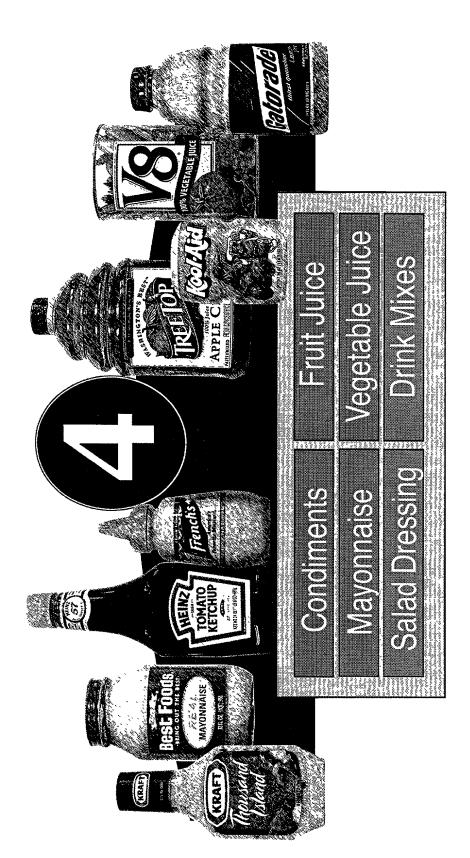


Figure 5 Aisle Sign With Text



Figure 5A Aisle Sign Without Text



Figure 6 Category Sign



Figure 7 Category Sign



Figure 8 - Frozen Food Aisle

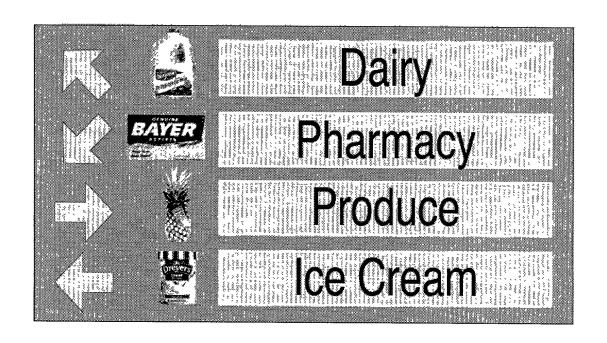


Figure 9 Directional Sign

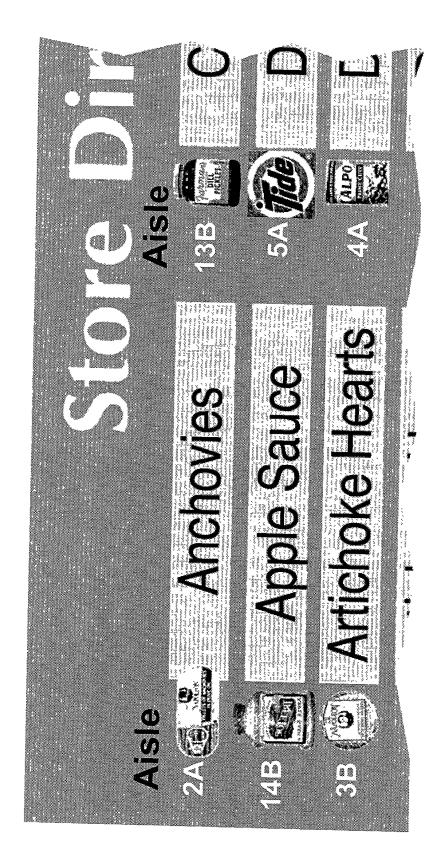


Figure 10 Example Corner of Full Store Directory

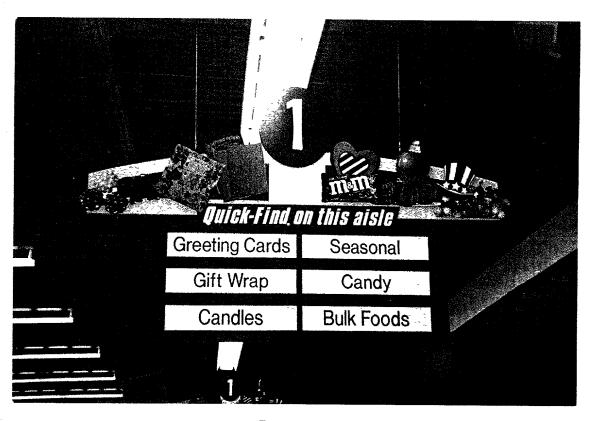


Figure 11 A - Aisle Directory Used In Case Study

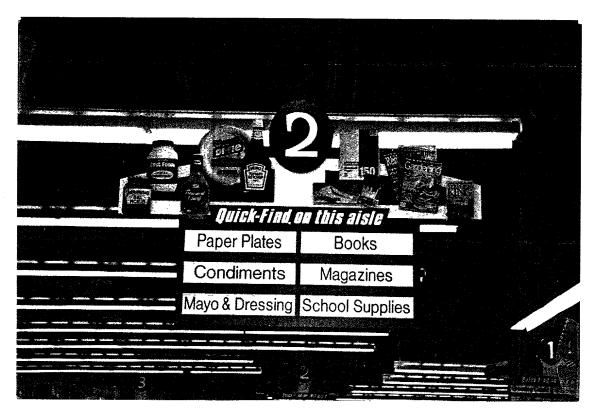


Figure 13 B - Aisle Directory Used In Case Study



Figure 11 C - Aisle Directory Used In Case Study



Figure 11 D - Aisle Directory Used In Case Study



Figure 11 E - Aisle Directory Used In Case Study



Figure 11 F - Aisie Directory Used in Case Study



Figure 11 G - Aisle Directory Used In Case Study



Figure 11 H - Aisle Directory Used In Case Study



Figure 11 I - Aisle Directory Used In Case Study



Figure 11 J - Aisle Directory Used In Case Study



Figure 11 K - Aisle Directory Used In Case Study

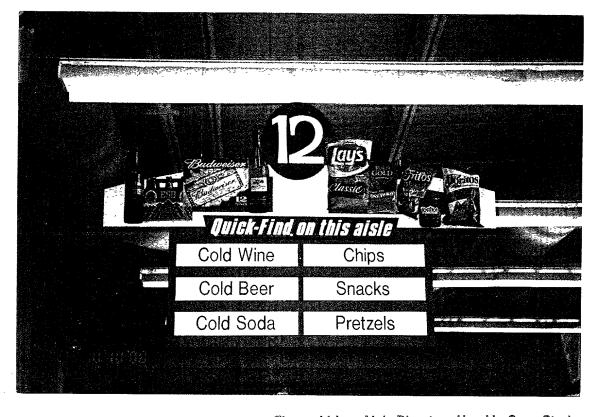
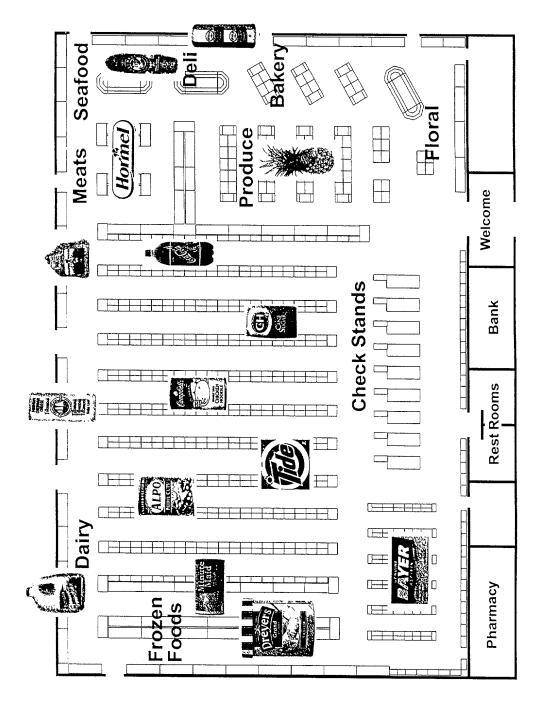


Figure 11 L - Aisle Directory Used in Case Study



## Welcome to our Store XYZ Markets

Figure 12 - Store Directory, Floor Plan Using Product Graphics

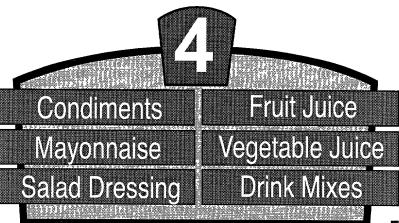


Figure 13 Existing Sign



Figure 14
Existing Sign
with added
Graphic Collar

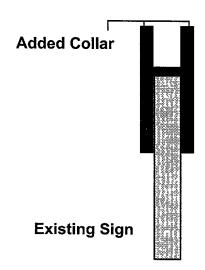


Figure 15 Section of Existing Sign with added Graphic Collar

## Products Shown on Directories As a Percent of Dry Grocery Sales

Date Range	illustrated Product Sales Vs. All Category Sales		
	Other 34 Stores	Trial Store	
3 Months Before Install: 12-Jul-00 - 10-Oct-00	ation 17 8%	16.9%	
3 Months After Installat 11-Oct-00 - 9-Jan-01	ion 19.5%	24 5%	
Change (Increase)	9.4%	45.1%	F16.16

Table 1

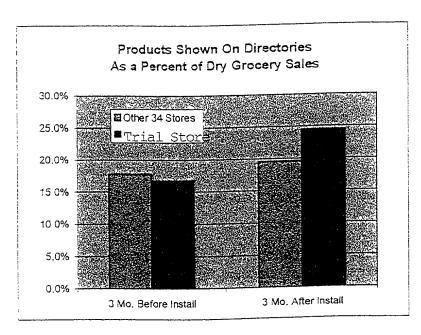


Chart 1

## C. SAUNDERS. SELF SERVING STORE. PLICATION FILED OCT. 21, 1916

1,242,872.

Patented Oct. 9, 1917.

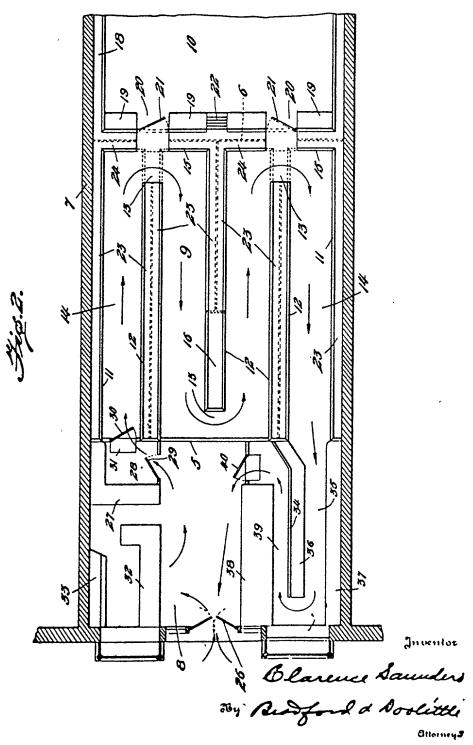


Fig. 11. Self Serving Store (U.S. 1,242,872)